

## Contract

Contract No: GEMC-511687776002266

Generated Date: 30-Mar-2021

Bid/RA/PR No: GEM/2021/B/1055043

**Organisation Details** 

Type: Central PSU
Ministry: Ministry of Coal

Department: Materials Management
Organisation Name: Bharat Coking Coal Limited

Office Zone: Bccl Dhanbad

**Buyer Details** 

Designation: Deputy Manager MM

Contact No.: -

Email ID: mrunal.mehta@nic.in
GSTIN: 20AAACB7934MFZB

MM Department, level 3, Commercial Building, Koyla

Address: Bhawan, Koyla Nagar,

DHANBAD, JHARKHAND-826005, India

**Financial Approval Detail** 

Designation of Financial Approval:

IFD Concurrence: Yes
Designation of Administrative Approval: DT(OP)

DT(OP) DT(P&P) Paying Authority Details
Payment Mode: Offline

Designation: HOD Purchase Finance
Email ID: pao5.bccl.jh@gembuyer.in

GSTIN: N

MM Department, level 3, Commercial Building, Koyla

Address: Bhawan, Koyla Nagar,

DHANBAD, JHARKHAND-826005, India

**Seller Details** 

GeM Seller ID: A682180000095678

Company Name: NILGIRI DATA SYSTEMS PRIVATE LIMITED

Contact No.: 09339080511

Email ID: nilgiridatasystems@gmail.com

Address: 29B,2ND FLOOR,WESTON STREET,WESTON STREET,

KOLKATA, WEST BENGAL-700012, -

MSME verified: Yes

GSTIN: 19AAECN7037P1ZS

\*GST / Tax invoice to be raised in the name of - Consignee

## **Product Details**

#	t Item Description	Category Name	Model	HSN Code	Ordered Quantity	Unit	Price (Inclusive of all Duties and Taxes in INR)
1	Product Name: Polycom Point to Point, non upgradable Video Conferencing End Point Brand: Polycom Brand Type: Registered Brand Catalogue Status: OEM verified catalogue Selling As: OEM verified Reseller	Video Conferencing End Point	RealPresence Group 500 with EagleEye Producer	HSN not specified by seller	3	pieces	1,920,000
2	Product Name: LG Smart Television Tv 55 Inch LED Backlit LCD Brand: LG Brand Type: Registered Brand Catalogue Status: OEM verified catalogue Selling As: OEM verified Reseller	Television TV	55UT640S	HSN not specified by seller	2	pieces	117,262
3	Product Name: Uniline 1.0 KVA UPS Brand: Uniline Brand Type: Registered Brand Catalogue Status: OEM verified catalogue Selling As: OEM verified Reseller	Online Ups-IS:9000	GREENLINE 1KVA WOIT 1872 EB	HSN not specified by seller	3	pieces	115,365
Total Order Value (in INR)							2,152,627

# **Consignee Detail**

S.No	Consignee	Item	Lot No.	Quantity	Start After	Delivery To Be Completed By
	Designation: - Email ID: con1.bccl.jh@gembuyer.in Contact: 62876-95727- GSTIN: 20AAACB7934MFZB Address: Depot Officer, Central Store, Ekra, BCCL, Post Office- BANSJORA, Dhanbad, Jharkhand-828101., DHANBAD, JHARKHAND-828101, India	Polycom Point to Point, non upgradable Video Conferencing End Point	-	3	30-Mar-2021	14-May-2021
1		LG Smart Television Tv 55 Inch LED Backlit LCD	-	2	30-Mar-2021	14-May-2021
		Uniline 1.0 KVA UPS	-	3	30-Mar-2021	14-May-2021

# Product Specification for Polycom Point to Point, non upgradable Video Conferencing End Point

Specification	Sub-Spec	Value
	Type of End Point	Point to Point, non upgradable
	Does it require mandatory registration with MCU	NA
	Video Conferencing System Resolution	1080p, 60 fps
	Minimum Bandwidth Required for Specified video quality at End point/far-site end (Kbps)	2048
	Type of Camera	PTZ
	Camera Positioning System	Face Detection
	Type of sensor	CMOS
	Camera Control (focusing, brightness, and white balance)	Automatic
	Multiple Camera System in case of Automatic Voice activated CameraTracking	Single
	Optical zoom	10X
	Digital zoom	NA
	Field of View at zoom (Degree)	65
	Pan range Minimum to Maximum (+/- Degree)	100,-100
	Tilt Range (Degree)	20,-30
	Cord and Connector to be supplied	Yes
	System delivers Full HD video and voice & Full HD content for an overall Full HD experience at specified bandwidth	Yes
	Video coding support Protocol	H.263,H.264AVC,H.264SVC,H.26 High Profile
	System has G-722/ G-711/ G-729 or equivalent nt wideband audio coding support	Yes
	System supports sharing of video and graphics content during the video call	1080p, 30fps
	It is possible to see both the near and far site on one Screen thus making most efficient use of a single display area	Yes
	System is equipped with one or more Omni directional High Definition Microphones as required to cover large conference room	Yes
	Number of microphone supported	2
	Number of microphone supplied	1
	Number of camera support from the same OEM	1
	Number of Ethernet connection points for System supports for RJ-45, 10/100/1000 Mbps Base-T Ethernet connection	1
	Wi Fi Connectivity	No
	If Yes, Type of Wi Fi Connectivity	NA
	System supports AES encryption video calls; System has Encryption On and Off capability	Yes

## Yes Video Codec shall support 16:9 format Power supply: 230 + or - 10% volts, 50 Hz Yes Shall come with easy to use infra-red hand held remote control / Touch Panel with operating distance Yes Specification All equipment are in compliance with the requirements of ITU-T (SIP Protocol & H Dot 323) Standard related Yes to Video Conferencing System to be IPv6 ready from day one Yes System uses standards based protocols & the offered system is inter operable with any existing H-323 AVC/SVC based VC equipment in a P to P call on VC end point; All H/W and S/W required to make it Yes interoperable is included in the scope of supply 0 Number of Input DVI Ports 2 Number of Input HDMI or equivalent Ports Number of Input USB Ports 0 Number of Output DVI Port Number of Output HDMI or equivalent Port 1 Number of output USB Port O Calendering Feature Yes Recording @1080p on the end point No System supplied complete with the following components from the same OEM (a) Codec (b) Camera (c) At least one Microphones with suitable connectivity (d) Remote Control/Touch Panel (e) Data sharing capability Yes using H/W or S/W (f) Necessary Cables Omni Directional Type of Microphone System is also tropicalized and report available from ILAC/NABL/Govt Lab with all add on including Nο **Environmental Sequence** (a) Dry Heat- For 16 hrs at 55 deg C as per IS:9000/pt-3/sec-5/1977(b) Cold-For 4 hrs at 0 deg C as per IS:9000/pt-2/sec-4/1977 (c) Damp Heat- For 2 Cycles of 24 h each at 40 deg C & 95% RH as per IS:9000/pt-No 5/sec-1/1991 (All Reaffirmed 2007) After each environmental test and a recovery period of two hours, the video conferencing system has been Nο checked for complete functional parameters, and the results found satisfactory Type Test Report from ILAC/NABL/Govt lab confirming conformance to above technical specifications - to be No made available to buyer BIS Registration under CRS of Meity NA BIS Registration Number and its Validity **UL/CE** certification If Yes, UL/CE certificate Number (Corresponding UL/CE Certificate to be furnished when demanded by the U8160654014508 buyer) 0 Minimum Operating temperature (Degree C) Maximum Operating Temperature (Degree C) 40 15 Minimum Operating humidity (%RH) 80 Maximum Operating humidity (%RH) Free installation and commissioning Yes 5 On Site OEM Warranty (Year)

# Product Specification for LG Smart Television Tv 55 Inch LED Backlit LCD

Specification	Sub-Spec	Value
	Туре	LED Backlit LCD

Resolution (Pixels)					
Operating System in case of Smart TV   Web OS					
Static contrast Ratio					
Typical Brightness					
Typical Brightness   400 - 500					
Mount Type					
Inbuilt Speakers					
If Yes, Wattage of Speakers   10W x 2	unt				
Sub Woofers   No   124.1					
Power Consumption (Watts)   124.1					
Ports & Connectivity         Number of HDMI Ports         3           Number of USB Ports         1           Number of VGA Ports         0           Number of Ethernet Ports         1           Built-in Wi-fi         Yes           Wi-fi Direct         Yes           Composite Input         No           RF Input         Yes           Accessories         Built-in set-top Box         No           Accessories         Details of accessories (included in the scope of supply)         Remote Control, Connective, Connective					
Ports & Connectivity         Number of USB Ports         1           Number of VGA Ports         0           Number of Ethernet Ports         1           Bullt-in Wi-fi         Yes           Wi-fi Direct         Yes           Composite Input         No           RF Input         Yes           Accessories         No           Details of accessories (included in the scope of supply)         Remote Control, Connect Cable, Batteries           Certification         BIS Registration as per CRS of Meity         Yes           BIS Registration Number         R -75000086           Energy Star Rating in line with the Government of Indiia Notification number S O 1896(E) and S O 1897(E)         NA           Generic         Maximum Operating Temperature (Degree C)         40           Minimum Operating Humidity (%RH)         10           Minimum Operating Humidity (%RH)         80           Dimensions (Length x Breadth x Depth) (mm x mm x mm)         1244 x 726 x 87.1					
Number of VGA Ports   Number of Ethernet Ports   1   1   1   1   1   1   1   1   1					
Connectivity  Number of Ethernet Ports  Built-in Wi-fi  Wi-fi Direct  Yes  Yes  Yes  Composite Input  Component Input  RF Input  Built-in set-top Box  Accessories  Details of accessories (included in the scope of supply)  Remote Control, Connect Cable, Batteries  BIS Registration as per CRS of Meity  Pres  BIS Registration Number  Energy Star Rating in line with the Government of Indiia Notification number S O 1896(E) and S O 1897(E)  Maximum Operating Temperature (Degree C)  Maximum Operating Humidity (%RH)  Maximum Operating Humidity (%RH)  Dimensions (Length x Breadth x Depth) (mm x mm x mm)  1 1244 x 726 x 87.1					
Rullician Vicinity   File					
No   No   No	1				
Input  Composite Input  Component Input  RF Input  Built-in set-top Box  Details of accessories (included in the scope of supply)  Remote Control, Connect Cable, Batteries  BIS Registration as per CRS of Meity  BIS Registration Number  Energy Star Rating in line with the Government of Indiia Notification number S O 1896(E) and S O 1897(E)  Maximum Operating Temperature (Degree C)  Maximum Operating Temperature (Degree C)  Maximum Operating Humidity (%RH)  Maximum Operating Humidity (%RH)  Dimensions (Length x Breadth x Depth) (mm x mm x mm )  No  No  Remote Control, Connect Cable, Batteries  Pess  Remote Control, Connect Cable, Batteries  No  No  Remote Control, Connect Cable, Batteries  No  No  No  Accessories  Remote Control, Connect Cable, Batteries  Yes  Remote Control, Connect Cable, Batteries  No  No  No  Remote Control, Connect Cable, Batteries  No  No  No  Remote Control, Connect Cable, Batteries  No  No  Remote Control, Connect Cable, Batteries  No  No  No  Remote Control, Connect Cable, Batteries  No  No  No  No  No  No  No  No  No  N					
Input  Component Input  RF Input  Yes  Mo  Accessories  Built-in set-top Box  Details of accessories (included in the scope of supply)  Remote Control, Connec Cable, Batteries  BIS Registration as per CRS of Meity  BIS Registration Number  Energy Star Rating in line with the Government of Indiia Notification number S O 1896(E) and S O 1897(E)  Minimum Operating Temperature (Degree C)  Maximum Operating Temperature (Degree C)  Minimum Operating Humidity (%RH)  Maximum Operating Humidity (%RH)  Dimensions (Length x Breadth x Depth) (mm x mm x mm)  No  Remote Control, Connec Cable, Batteries  R -75000086  R -75000086  NA  10  1244 x 726 x 87.1					
RF Input  RF Input  Accessories  Built-in set-top Box  Details of accessories (included in the scope of supply)  Remote Control, Connect Cable, Batteries  BIS Registration as per CRS of Meity  Yes  BIS Registration Number  R -75000086  Energy Star Rating in line with the Government of Indiia Notification number S O 1896(E) and S O 1897(E)  Minimum Operating Temperature (Degree C)  Maximum Operating Temperature (Degree C)  Minimum Operating Humidity (%RH)  Maximum Operating Humidity (%RH)  Dimensions (Length x Breadth x Depth) (mm x mm x mm )  1244 x 726 x 87.1					
Accessories    Built-in set-top Box   No					
Accessories  Details of accessories (included in the scope of supply)  Remote Control,Connect Cable,Batteries  Pyes  BIS Registration as per CRS of Meity  Pyes  BIS Registration Number  R -75000086  Energy Star Rating in line with the Government of Indiia Notification number S O 1896(E) and S O 1897(E)  Minimum Operating Temperature (Degree C)  Maximum Operating Temperature (Degree C)  Minimum Operating Humidity (%RH)  Maximum Operating Humidity (%RH)  Dimensions (Length x Breadth x Depth) (mm x mm x mm)  1244 x 726 x 87.1					
Details of accessories (included in the scope of supply)  Refinite Control, Control Cable, Batteries  BIS Registration as per CRS of Meity  Yes  BIS Registration Number  Energy Star Rating in line with the Government of Indiia Notification number S O 1896(E) and S O 1897(E)  Minimum Operating Temperature (Degree C)  Maximum Operating Temperature (Degree C)  Minimum Operating Humidity (%RH)  Maximum Operating Humidity (%RH)  Dimensions (Length x Breadth x Depth) (mm x mm x mm)  Refinite Control, Control Cable, Batteries  R -75000086  R -75000086  A -75000086  NA  10  10  11  1244 x 726 x 87.1					
Certification       BIS Registration Number       R -75000086         Energy Star Rating in line with the Government of Indiia Notification number S O 1896(E) and S O 1897(E)       NA         Minimum Operating Temperature (Degree C)       0         Maximum Operating Temperature (Degree C)       40         Minimum Operating Humidity (%RH)       10         Maximum Operating Humidity (%RH)       80         Dimensions (Length x Breadth x Depth) (mm x mm x mm)       1244 x 726 x 87.1	cting				
Energy Star Rating in line with the Government of Indiia Notification number S O 1896(E) and S O 1897(E)  Minimum Operating Temperature (Degree C)  Maximum Operating Temperature (Degree C)  Minimum Operating Humidity (%RH)  Maximum Operating Humidity (%RH)  Maximum Operating Humidity (%RH)  Dimensions (Length x Breadth x Depth) (mm x mm x mm)  1244 x 726 x 87.1					
1897(E)   NA					
Generic         Maximum Operating Temperature (Degree C)         40           Minimum Operating Humidity (%RH)         10           Maximum Operating Humidity (%RH)         80           Dimensions (Length x Breadth x Depth) (mm x mm x mm)         1244 x 726 x 87.1					
Generic         Minimum Operating Humidity (%RH)         10           Maximum Operating Humidity (%RH)         80           Dimensions (Length x Breadth x Depth) (mm x mm x mm)         1244 x 726 x 87.1					
Generic  Maximum Operating Humidity (%RH)  Dimensions (Length x Breadth x Depth) (mm x mm x mm)  1244 x 726 x 87.1					
Maximum Operating Humidity (%RH)  Dimensions (Length x Breadth x Depth) (mm x mm x mm )  1244 x 726 x 87.1					
Weight (Kg) 14.8					
Warranty Warranty(Years) 5					
Product Specification for Uniline 1.0 KVA UPS					
Specification Sub-Spec Value					

-1	opoomounon.	Can open	Tuluo
		Rating in KVA (KVA)	1.0 KVA
		Technology	IGBT-PWM without inbuilt isolation transformer
		Input Power	single phase 160V - 260V sinewave,50Hz

	Output power	Single phase 230V +/-1% sinewave 50 Hz
	Backup time (Minutes)	60
Generic	Minimum VAH (VAH)	1872
	Warranty for UPS (Years)	5
	Movable trolly for Batteries	Without trollery but with rack
	Warranty for battery	2
	Degree of Protection	IP20
	Cabling 5 meters for input and out put	Without
	Paralleling kit for synchronising	Without
	Installation and Commissioning	Yes
	Minimum thickness of M.S.Sheet Enclosure duly painted (mm)	1.0
Constructional	Type of Battery	SMF-VRLA conforming to JISC:8702(Pt.I,II&III)
	Maximum overshoot and Under shoot of output rated voltage	4
	Voltage Regulation from no load to full load (%)	= 3%</td
- Functional	20% Overload limit for minimum 10 minutes	No, only for 5 Minutes
Functional	Overall Efficiency (%)	>/=90%
	Total Harmonic Distortion(THD) (%)	Maximum 3%
	50% Overload limit for minimum 1 minutes	No, only for 3 seconds
Protection	Protection for under voltage at battery terminal at 10.5V per 12 V battery	Yes
Protection	Protection of Over voltage, Short Circuit & over load at UPS output terminal	Yes
Metering And	Digital Metering in UPS for AC Input Voltage, Output AC Voltage, Current, Frequency, Battery Voltage and Current	Yes
Indications	Indicators for mains presence,Battery charging and discharging,Output Over Load, Low Battery Voltage	Yes
	Damp Heat: in accordance with IS:9000(part 5/sec.2)1981 at Temperature of 40 degree C,two cycles of (12+12) hours each 2007)	Yes
	Dry Heat Test : in accordance with IS:9000 (part 3/sec.5)1977 (reaffirmed 2007) at 55 degree C for 16 hrs	Yes
	Cold Test : in accordance with IS:9000 (Part 2/Sec.4)1977 (Reaffirmed 2007) at -10 degree C for 4 hrs.	Yes
Reports And Certification	Availability of the Type Test Report from Central Govt. /NABL/ILAC Accredited lab covering all technical requirements.	Yes
Ostunication	Type Test Certificate No.	38935-A
	Type Test Certificate date	27.02.2014
	Name of Lab	NTH (NR)
	Address of Lab	Ghaziabad, U.P.
	As per Meity (Government of India) guidelines UPS shall have valid BIS CRS certifications as applicable	Yes

# Corrigendum

- 1. 1: BCCL has installed Polycom MCU solution consisting of Polycom RPCS 1800 with DMA Polycom Resource Manager Polycom Group Series Endpoint. The tendered items shall be compatible with existing Polycom MCU system.
- 2. 1: BCCL has installed Polycom MCU solution consisting of Polycom RPCS 1800 with DMA Polycom Resource Manager Polycom Group Series Endpoint. The tendered items shall be compatible with existing Polycom MCU system.
- 3. Extended Upto: 2021-03-12 11:00:00

#### **Terms and Conditions**

## 1. Special terms and conditions- Version:1 effective from 04-05-2020

#### 1.1

Calculation of Minimum VAH based on Back up time
Minimum VAH requirements would be calculated on the basis of following:
(VAH Calculation: Battery Voltage x Battery Ah x No. of Batteries = VAH)

UPS Rating	15 Minutes	30 Minutes	60 Minutes	90 Minutes	120 Minutes	180 Minutes	240 Minutes
1 KVA	400 VAH	800 VAH	1600 VAH	2400 VAH	3200 VAH	4800 VAH	6400 VAH
2 KVA	800 VAH	1600 VAH	3200 VAH	4800 VAH	6400 VAH	9600 VAH	12800 VAH
3 KVA	1200 VAH	2400 VAH	4800 VAH	7200VAH	9600 VAH	14400 VAH	19200 VAH
5 KVA	2000 VAH	4000 VAH	8000 VAH	12000 VAH	16000 VAH	24000 VAH	32000 VAH
6 KVA	2400 VAH	4800 VAH	9600 VAH	14400 VAH	19200 VAH	28800 VAH	38400 VAH
7.5 KVA	3000 VAH	6000 VAH	12000 VAH	18000 VAH	24000 VAH	36000 VAH	48000 VAH
10 KVA	4000 VAH	8000 VAH	16000 VAH	24000 VAH	32000 VAH	48000 VAH	64000 VAH
15 KVA	6000 VAH	12000 VAH	24000 VAH	36000 VAH	48000 VAH	72000 VAH	96000 VAH
20 KVA	8000 VAH	16000 VAH	32000 VAH	48000 VAH	64000 VAH	96000 VAH	128000 VAH
30 KVA	12000 VAH	24000 VAH	48000 VAH	72000 VAH	96000 VAH	144000 VAH	192000 VAH
40 KVA	16000 VAH	32000 VAH	64000 VAH	96000 VAH	128000 VAH	192000 VAH	256000 VAH
60 KVA	24000 VAH	48000 VAH	96000 VAH	144000 VAH	192000 VAH	288000 VAH	384000 VAH
80 KVA	32000 VAH	64000 VAH	128000 VAH	192000 VAH	256000 VAH	384000 VAH	512000 VAH
100 KVA	40000 VAH	80000 VAH	160000 VAH	240000 VAH	320000 VAH	480000 VAH	640000 VAH

### 2. General Terms and Conditions-

- 2.1 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) as available on the GeM portal (unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable
- 2.2 Terms of delivery: Free Delivery at Site including loading/unloading. In respect of items requiring installation and / or commissioning and other services in the scope of supply (as indicated in respective product category specification / STC / ATC), and the cost of the same is also included in the Contract price.
- 2.2.1 Contracted goods should be delivered at the consignee or designated delivery location as per the working time of the buying organisation. Seller may get the same confirmed from consignee before scheduling delivery.
- **2.2.2** A copy of the contract should be available with the messenger / dispatching agency that delivers the Goods at consignee / delivery location (preferably pasted / attached outside the consignment / package) for easy reference and ease in delivery acceptance.
- 2.3 Delivery period: The Delivery Period/Time shall be essence of the Contract and delivery must be completed not later than such date(s). Any modification thereto shall be mutually agreed and incorporated in the Contract as per the provisions of the GTC.
- 2.4 Performance Security: If the Seller fails or neglects to observe or perform any of his obligations under the contract it shall be lawful for the Buyer to forfeit either in whole or in part, the Performance Security furnished by the Seller.
- 2.5 Taxes and Duties: Contract Prices are all inclusive i.e. including all taxes, duties, local levies / transportation / loading-unloading charges etc. Break up of GST shall be indicated by the Seller while raising invoice / bill on GeM. While submitting the bill / invoice Seller shall undertake that the Goods and Services Tax (GST) charged on this bill is not more than what is payable under the provision on the relevant Act or the Rules made there under and that the Goods on which GST has been charged have not been exempted under the GST Act or the Rules made there under and the charges on account of GST on these goods are correct under the provision of that Act or the rules made there under.
- 2.6 Octroi Duty and / or other local taxes: Contract Prices are all inclusive hence no reimbursement over and above the contract price(s) shall be allowed to seller towards payment of local taxes (such as levy of town duty, Octroi Duty, Terminal Tax and other levies of local bodies etc).
- 2.7 Limitation of Liability: The provisions of limitation of liability between Buyer and Seller as given in the GTC shall be applicable here.
- 2.8 Resolution of disputes: The provisions of DISPUTE RESOLUTION BETWEEN BUYER AND SELLER as given in the GTC shall be applicable here.
- 2.9 Liquidated Damages: If the Seller fails to deliver any or all of the Goods/Services within the original/re-fixed delivery period(s) specified in the contract, the Buyer will be entitled to deduct/recover the Liquidated Damages for the delay, unless covered under Force Majeure conditions aforesaid, @ 0.5% per week or part of the week of delayed period as pre-estimated damages not exceeding 10% of the contract value without any controversy/dispute of any sort whatsoever. In case, Service Level Agreement (SLA) is applicable the same shall be applicable for the Contract.

#### 2.10 Financial Certificate:

- 2.10.1 The expenditure involved for this purpose has received the Sanction of the competent financial authority.
- 2.10.2 The funds are available under the proper head in the sanction budget allotment for the concern financial year.
- 2.10.3 I have been fully authorized by the department to sign the supply order or incur the liability of the Goods being ordered.
- 2.11 The bidder should submit a self declaration to the effect in bidder's official letter head that their agency have not been black listed by any Agency whatsoever till date.

#### 3. Additional Terms and conditions-

- 3.1 Scope of supply (Bid price to include all cost components): Supply Installation Testing and Commissioning of Goods
- 3.2 Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
- 3.3 Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 3.4 Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
- 3.5 Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.
- 3.6 Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
- 3.7 Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
- 3.8 Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
- 3.9 IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
- 3.10 Preference to Make In India products (For bids less than 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document 50%. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.
- 3.11 Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imberse the cost of such service / rectification to the Buyer.
- 3.12 The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:
- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.
- Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion
- 3.13 The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.
- 3.14 The Buyer has an existing set up / inventory of similar products. The offered / supplied product must be compatible with existing system. The bidder has to ensure Compatibility of the supplied items or shall have to include in the supply the necessary hardware / software to make them compatible at no extra cost to the

buyer. The details of items with which compatibility is required are as under: POLYCOM MCU SOLUTION CONSISTING OF POLYCOM RPC POLYCOM RESOURCE MANAGER, POLY GROUP SERIES ENDPOINT.  3.15 Upload Manufacturer authorization: Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF) details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.	
Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.	